

HEALTH CHECK SERVICE



MAXIMIZE BENEFITS AND ENSURE OPTIMUM EFFICIENCY

Redwood's automation solutions help you manage important mission-critical processes throughout your organization.

You rely on our robust and dependable performance to keep your business running efficiently, and we want to make sure you get the best possible return on your investment.

The Redwood Health Check service is here to make sure your solutions are fully optimized. We evaluate your current environment and advise on enhancements and improvements. Redwood experts offer insight and experience on the best path for the future configuration and use of Redwood within your

organization, identifying areas where extending the use of your automation platform will deliver greater benefits.

Periodically checking the health of your installation prevents potential issues. The Redwood Health Check service aligns your configuration with business requirements. We make sure that your automated processes are properly and optimally integrated across all systems in your environment and that your staff is properly trained. We'll confirm that tasks and processes are running efficiently and delivering optimum performance so that you can use Redwood's unmatched functionality to your greatest advantage.

THE HEALTH CHECK INCLUDES:

- 01 A comprehensive health check report
- 02 Assessment of known concerns or issues
- 03 Recommended improvements to the current Redwood landscape
- 04 Advice on Redwood's upgrade policy
- 05 Suggested ways to improve process efficiency and reliability
- 06 Recommended roles and responsibilities for your implementation

identify
under-utilized
potential
in your
enterprise

Redwood Health Checks are customized engagements. They typically take about one week, but the time may vary based on your needs and environment. Planning and prerequisites will be confirmed before the start date. After your preliminary consultation, a Redwood expert will complete the technical overview and checkup together with an analysis of findings in a full report. By identifying under-utilized potential in your enterprise, Redwood can help you optimize process automation and scheduling within your current landscape. The overall objective of the Redwood Health Check service is to improve operational excellence while minimizing your total cost of ownership.

**FOR MORE DETAILS, CONTACT YOUR REDWOOD REPRESENTATIVE
OR VISIT WWW.REDWOOD.COM**